

On January 3, 2023 the Pennsylvania State Police Criminal Intelligence Center notified this association of a cyber-attack involving COTT SYSTEMS. As more information is available I'll make sure to share.

NOTICE FROM COTT SYSTEMS REGARDING DECEMBER 26, 2022 CYBER ATTACK

To all valued Cott customers,

As you know, on Monday, December 26, Cott Systems identified some unusual activity on our servers. In an abundance of caution, we disconnected all of our servers to isolate that activity within our environment. We then immediately engaged cyber specialists to investigate the event and they began a forensic analysis. It has been determined that Cott Systems is the victim of an organized cyber-attack.

We have notified the FBI. Both the FBI and Homeland Security have indicated that they are aware of, and have been investigating, this particular group of criminals who operate worldwide. We will be sharing information as we proceed.

We are working 24 x 7 with the forensic specialists to review all affected systems. While this is being completed, they are also working with us to identify ways to securely rebuild processes and restore functionality.

There are many steps involved in the recovery from this cyber-attack. At this time, we are not able to give you a date when we will be fully operational or when connectivity and all of your services will be restored. You will be kept informed by a daily update.

Finally, we are working on methods for you to be able to continue to at least manually process transactions. These will be provided in additional communications once we work out the details.

Cott Systems exists to serve you. We acknowledge that time is of the essence and this is an emergency situation. Please accept our sincere apologies for the impact that this cyber-attack is having on your office.

Thank you,

Customer Support | Cott Systems

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